

Clinical Quality Improvement Coordinator

Summary: Analyze, develop, implement and monitor clinical data to impact QI initiatives and achieve healthy outcomes. Perform duties and functions to comply with quality improvement programs according to National Committee for Quality Assurance (NCQA) standards. Lead and/or participate in QI activities to promote performance improvement. Work with clients to comply with NCQA standards. Schedule and assist with committee and sub-committee preparation. Assist in investigation and resolution of potential quality of care complaints. Design appropriate quality and IT solutions and train Providers as needed. The Clinical Quality Coordinator will collaborate with Information Systems to ensure that data for electronic submission is built into EHR and continues to perform surveillance and validate data in EHR. Produces various quality and related reports.

Essential Duties and Responsibilities include the following. Other duties may be assigned.

Support QI activities, including but not limited to; Patient Centered Medical Home (PCMH), Meaningful Use (MU), Process Improvement, UDS, health plans HEDIS measures and pay for performance programs.

Provide QI alerts and necessary verifications in the Electronic Medical Record to coordinate patient contacts required to perform QI measures in a timely and professional manner.

Educate providers of QI Alerts and methods of documentation. Identify and notify patients of QI measures that they are due per PCMH, health plans, and compliance programs i.e. (Mammograms, Hemoglobin A1c).

Provide QI reports as directed and as requested by the leadership team

Responsible for updating, tracking and reporting QI alerts through the Clinical Event Manager in Record, as well as other tracking mechanisms as needed.

Coordination of providing HEDIS results to Health Plans for maximum program reimbursement.

Education and/or Experience: Graduate of an accredited school of nursing with a Bachelor's degree. Master's degree preferred. Demonstrated experience in multi-disciplinary collaboration, interpersonal communication and change management. An equivalent combination of education and experience will be considered. Experience in quality in a healthcare setting. Working knowledge of accreditation standards for NCQA. Working knowledge of quality improvement process and theory

strongly preferred. Strong computer skills to generate and analyze a variety of business and clinical data and reports. Prefer the ability to speak both English and Spanish. Must be familiar with Medicare/Medicaid Federal guidelines as well as various agency programs that serve the client population.

Availability to work occasional overtime on weekends or evenings to complete time sensitive projects.

How to Apply: Please apply at:

https://workforcenow.adp.com/jobs/apply/posting.html?client=fhckzoo&jobId=26840&lang=en_US&source=CC3

Contact Information:

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